



P.O. Box 25010
Little Rock, AR 72221

New Individual & Family Therapy Billing Guidance

Beginning May 2, 2022, individual and family therapy services billed with the appropriate NCCI modifier on the same day will be processed to allow for payment.

The impacted codes for this change are below.

90832 | 90834 | 90837 | 90846 | 90847 | 90849

Modifier examples include those that represent Distinct and Separate Encounters. If these services are billed together without the correct modifier, it will result in one of the services being denied for incorrect billing.

We're Here to Help

Arkansas Total Care values your continued partnership in helping Arkansas live better. If you have any questions or concerns about this billing guidance, please contact our provider services team at 1-866-282-6280 (TTY: 711) or Providers@ArkansasTotalCare.com.